



NORTHSHORE UTILITY DISTRICT

6830 NE 185th St.
Kenmore, WA 98028-2684

P.O. Box 82489
Kenmore, WA 98028-2684

Ph: (425) 398-4400 | **Fax:** (425) 398-4430 | www.nud.net

Dear Customer,

We wish to take this opportunity to welcome you to our neighborhood. Along with the purchase of your new home, you have also "purchased" an ownership interest in Northshore Utility District. We are the local public water and sewer utility serving you and your neighbors in the area. We hope the following information helps you get to know us.

A Board of five Commissioners governs the District. Resident-voters like you have elected us as representatives to set the operating policies of the District. The Board, in turn, appoints a General Manager to oversee the day-to-day operations.

The Board generally holds public meetings on the first and third Monday of each month. We encourage you to attend if you are interested in the operations of the District. Our office hours are 8:00 am to 4:30 pm, Monday through Friday. You can reach us at (425) 398-4400.

We read your water meter and bill you once every two months. The reading and services rendered dates are printed on top of your bill. The consumption graph on your utility bill will help you evaluate your usage from year to year. If you pay your bill within 30 days of the bill date, you will receive a 5% discount.

The District's bi-monthly service rates for residential single-family homes are as follows:

WATER:

Base Charge	\$30.20
Usage Charges per Hundred Cubic Feet (CCF):	
0 to 10 CCFs	\$3.45
11 to 20 CCFs	\$4.45
Greater than 20 CCFs	\$5.45

The District has devised this inverted block structure to promote conservation. In other words, the more you use, the more you pay. Depending on weather, the year-round average consumption of residential single-family customers in our District is around 1,300 cubic feet for two months (2016 average).

Based on this average, the typical single-family bi-monthly bill for water would be \$74.15 if the 5% early pay discount is taken. (This amount does not including franchise fees, which the District is required to collect from customers and remit to the jurisdictions in which we operate. More information on franchise fees can be found at <http://www.nud.net/about-us/departments/finance/faqs>.)

SEWER:

The sewer service rate is a flat fee of \$118.59 every two months. The District remits \$88.44 of this fee to King County Department of Natural Resources for sewer treatment and disposal charge. There is an additional sewer charge of \$4 per CCF of water usage above 1,500 cubic feet. This is based on the lowest water usage for the six previous billings. Since most families use much less than 1,500 cubic feet during the coldest months, very few are billed for this sewer usage charge.

If the 5% early pay discount is taken, the typical single-family bi-monthly sewer bill would be \$112.66 (not including franchise fees).

STREET LIGHTING:

The street light rate is \$6.00 per two months.

The District provides street lighting service in cooperation with Puget Sound Energy or Seattle City Light. We do not operate or maintain these lights. If you notice a streetlight in need of service, please call IntoLight information line directly at 1-888-225-5773 or via their web page <http://www.intolight.com>.

EASEMENTS:

Many of the District's water and sewer lines have been constructed within easements crossing private property. If your property is affected by such an easement, your Title Report should have noted its existence. If this is the case, we ask that you take time to review the easement and the restrictions it places on that portion of your property. We would be happy to provide a copy of the recorded easement and discuss it with you at any time.

MORE INFORMATION TO HELP YOU GET STARTED:

You can find links to forms and info addressing common questions at www.nud.net/customer-info. Please note the "Automatic Funds Transfer" program is an **optional** free service that we provide for your convenience. In the future, look for our customer newsletter in the mail.

Once again, welcome to the District! We wish you and your family many happy years in your new home.

Sincerely,

Board of Commissioners



D.A. Ellis

D. Bruce Gardiner

Robert S. Peterson

Trudy C. Rolla

Matthew J. Breyse