

Meet Our Newest Leadership Team Members

Over the last year, three new directors have joined the Northshore Utility District (NUD) team. We're excited to have these talented people at the helm of NUD departments:

Rebecca Chen is our Finance Director. Rebecca's responsibilities include overseeing the financial information, reporting, managing, planning, and budgeting for NUD to guide decision-making. She has worked in the public service industry for almost 20 years with the majority of that in administrative services. Rebecca joined the NUD team in August 2024.

Catherine Forrest is our Engineering Director. Catherine oversees the District's Engineering Department which includes the design and construction of capital projects, development, permitting, inspections, and other contractual agreements with regional partners such as the cities of Kenmore, Kirkland, Bothell, and WSDOT. She has worked in the engineering field since 1989, beginning as a city intern while in college. She then became a designer and next moved into an inspector position when she discovered that she loved being outdoors on project sites. That background gave her the experience to become a construction manager for 20+ years before coming to work at NUD in April 2024.

Thomas Vane is our Maintenance and Operations Director. In this role, Thomas oversees the day-to-day water, wastewater, fleet and facilities, maintenance and operations, and inventory and purchasing departments. He began a nearly 25-year career in the water and wastewater industry in 1999 with NUD where he worked for five years in several roles before pursuing another opportunity nearby where he worked for 17 years. We are happy to have him back at NUD where he's just celebrated his first anniversary in the Maintenance and Operations Director position.



Shown from left to right: Finance Director Rebecca Chen, Engineering Director Catherine Forrest, and Maintenance and Operations Director Tom Vane

ATTENTION

The District is changing its lobby hours starting Friday, November 22, 2024.

The District lobby will be closed every Friday at 3:30 p.m.

The new hours will be

Monday – Thursday, 8:00 a.m. – 4:30 p.m., Fridays 8:00 a.m. – 3:30 p.m.



Holiday Closures

Our offices will be closed November 28 and 29, December 24 and 25, and January 1.



Protect Your Pipes from Freezing

Freezing temperatures can damage pipes – but you can take simple steps to protect them. Follow these steps to prepare your home for the coming cold weather.

Northshore Utility District Board of Commissioners

Suzanne Greathouse,
Board President

Trudy Rolla,
Board Secretary

Matt Breyse,
Commissioner

Tom Mortimer,
Commissioner

Bruce Gardiner,
Commissioner

Board of Commissioner meetings are held on the 1st and 3rd Monday of each month. Meetings begin at 5:30 p.m. (except holidays)

District Office

P.O. Box 82489
6830 NE 185th St.
Kenmore, WA 98028
Ph: (425) 398-4400
Fax: (425) 398-4430
www.nud.net

Hours of Operation:

Mon - Thur
8:00 a.m. - 4:30 p.m.
Friday
8:00 a.m. - 3:30 p.m.

(Open 24 hours for emergencies)

Don't wait till it freezes! Get ready for the cold now:

- Locate your water main shut-off so you're prepared in an emergency.
- Insulate pipes and faucets in unheated spaces.
- Disconnect and drain outdoor hoses.
- Turn off and drain your irrigation system.
- During freezing weather set your heat to 55 degrees or higher.
- Circulate warm air to pipes by opening cupboard doors.
- During very cold weather, let a faucet drip.

What to do if your pipes freeze or break:

- Turn off your water at your shut-off valve.
- **Call us 24/7 if you need the water shut off at the meter: (425) 398-4400.**
- Safely thaw your pipes by applying rags soaked in hot water. (Boil water from your emergency supply or a toilet tank.) NEVER use an open flame or electrical device while standing in water!



Representative Duerr Recognized by the Washington Association of Sewer and Water Districts

Representative Davina Duerr was recently celebrated at an event at Northshore Utility District for receiving the Outstanding Legislator Award from the Washington Association of Sewer and Water Districts (WASWD). Rep. Duerr serves the 1st Legislative District, which includes parts of the communities of Bothell, Woodinville, Kenmore, and Alderwood and is served by five water and sewer districts: Northshore Utility District, Alderwood Water & Wastewater District, Cross Valley Water District, Woodinville Water District, and Lake Forest Park Water District.

Members from these districts were joined by Judi Gladstone, Executive Director of WASWD, and Jeff Clarke, Chair of WASWD's Government Relations Committee to formally recognize and present Rep. Duerr with a plaque to commemorate appreciation for her service.

Rep. Duerr has consistently supported and defended special purpose sewer and water districts. Most recently, she supported House Bill 1621 which gives greater flexibility for districts to self-perform work, resulting in substantial cost savings to Washington state ratepayers.

